

RML Quarterly Report

National Network of Libraries New England Region

Quarter 3 Year 4: February 1, 2015 - April 30, 2015

Contractor Name: Lamar Soutter Library University of Massachusetts

Executive Summary - Note staff changes, major accomplishments and challenges

Administrative: Stephanie worked tirelessly on the Drupal website migration this quarter. This quarter she moved us from Step 2 through Step 4, bringing the NN/LM NER site live on 4/28/15, ahead of the deadline.

Member Support: The New England Region gained 8 new members this quarter all from NH.

Focused Outreach: Stephanie was featured in the NH Comprehensive Cancer Collaboration Newsletter this quarter and on their website as part of the project working with them: <http://www.nhcancerplan.org/index.php/81-partners/222-featured-partner-stephanie-friree>.

Michelle Eberle conducted three MedlinePlus Train-the-Trainers for the New Hampshire State Library's project. Michelle trained representatives from all 11 New Hampshire Library Cooperatives. Then, the trainers taught MedlinePlus to public librarians in their cooperative. The project aimed to reach every public library in New Hampshire. The trainers used post-evaluations, recruited new members, and asked public libraries to add the MedlinePlus link to their website. Following the project, NER will track how many links were added to public library websites. A participant shared this in her evaluation of Michelle's train-the-trainer: *"Great presenter; detailed, hands-on, lots of interaction, concise, relevant information."*

Michelle also presented a workshop for the New Hampshire Community College Nursing iPad Project. The workshop was attended by a librarian and head of nursing education at each New Hampshire Community College. A participant at the workshop send the following thank you: *"Thank you again so much for yesterday's meeting. I learned so much and am just amazed at the online resource technology! It was very informative, and I look forward to sharing with my faculty. I had no idea that the National Library of Medicine had all those apps and databases and resources. I can't wait to use my iPad! Thank you again for all of your time and enthusiasm to make learning fun :)"*

COI Activities:

Health Care Workforce: The coordinator, Stephanie Friree, and leader, Len Levin, are working on future programming for 2015 – 2016. Stephanie continued work on a project with the 7 Community Colleges of NH and Michelle contributed to the project with a presentation on Mobile resources and distribution of iPads, which were funded through the project.

Healthy Literacy: Michelle Eberle presented a webinar, Present at Health Literacy CME, for the COI. Twenty eight librarians attended. After the presentation, Michelle provided a PowerPoint, description, and objectives from the presentation, that the participants can use to offer the CME at their hospitals. Ten participants confirmed that they plan to offer the CME. A participant shared the following feedback about the webinar: *"Thank you for an excellent presentation! I have already had some interest for this CME topic at one of my facilities and will likely use it at both! I look forward to reviewing the recorded webinar along with the slide set you may send at your convenience. Thanks again!"*

Healthy Communities: The Know Your Chances: Understanding Health Statistics Book Discussion Group met several times this quarter via teleconference. Some participants were struggling to schedule their book discussions or had low attendance. Michelle and Margot provided tips to help plan the book discussions. Michelle led the book discussion for 40 medical interpreters. The host sent a nice thank you note, *“I have no word to thank you enough for sharing your knowledge with interpreter services. Your discussion last Thursday was amazing, bringing food for thoughts on how to see statistics in the future. On behalf of all our interpreters we thank you generosity and your time to share with us.”* As the statewide health statistics book discussion project is wrapping up, the NER is gathering post-evaluation data from participants. Michelle Eberle and Margot Malachowski, the COI’s leader plan to write an article about the project. The authors of the book, Steven Woloshin and Lisa Schwartz, agreed to co-author the article.

Health IT: The Health IT COI sponsored the Breaking an EHR: a sandbox workshop course in Worcester taught by PJ Grier from the Southeaster Atlantic Region. There were 10 attendees.

National Task Force Activities:

Community College Initiative: Stephanie continued work on a project with the 7 Community Colleges of NH and Michelle contributed to the project with a presentation on Mobile resources and distribution of iPads, which were funded through the project.

K-12 Initiative: Michelle presented NLM K-12 resources for 60 science teachers at the Frontiers for Science Conference in Worcester, MA on March 18th. On March 6th, Michelle attended the Central Massachusetts STEM Networking Meeting. Following the meeting, the Director of the Regional Science Center emailed information about NLM K-12 resources to her listserv. Michelle’s attendance at the Networking Meeting also resulted in two proposals for funding.

Network Infrastructure

Regional Advisory Committee (RAC) activities

Hospital Librarians Advisory Group (HLAG): HLAG co-sponsored at all-day symposium titled Change Management in Health Science Libraries on March 20, 2015. There was a total of 34 attendees.

Information Technology and Transfer

Evidence Based Health – Brief narrative of programs to assist the information professional in promoting evidence based health information, including e-science initiatives.

A full description of e-science activities are below.

Assessment and evaluation activities/data

The OERC provided support to help develop methods to capture data for the Know Your Chances: Understanding Health Statistics Book Discussion Project.

Outreach

All newly funded awards and projects – Title, Lead Organization, City/State

| Title | Lead Organization | City/State |
|---|--------------------------------|-------------------|
| Technology Improvement Award for Latin American Health Alliance | Latin American Health Alliance | Worcester, MA |
| Beth Israel Deaconess Express Technology Project | Beth Israel Deaconess Medical | Boston, MA |

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| Student Leadership Project | MA AHEC HOSA | Shrewsbury, MA |
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Update of ongoing major project (funded at ≥ \$20,000)

Project: Supporting eScience Learning and Practice through the New England Region: A Strategic Approach
Lead Organization: Lamar Soutter Library, University of Massachusetts Medical School

The highlight of this quarter was the seventh annual e-Science Symposium that was held at UMass Medical School on April 9. Seventy four participants from the NE region and beyond attended the symposium. This year's agenda included keynotes by Dr. Phillip Bourne, the Associate Director for Data Science at NIH, and Anne Maglia, Program Director, Biological Sciences Directorate at NSF, a researcher who conducts international human behavioral research, a contested poster session (featuring 15 posters—the most ever of the seven e-Science Symposia), and an afternoon panel featuring data repository librarians from Purdue and Johns Hopkins. Planning for the June 17-19 Science Boot Camp at Bowdoin continued. This year's featured boot camp topics include Cognitive Neuroscience, Marine Science, Ornithology, and a hands-on Capstone on writing and reviewing data management plans. The Lamar Soutter Library hosted a viewing of the MLA "Diversity of Data" webcast. The e-Science Portal staff is developing a redesign of the portal based on months of online user testing. The beta site for the redesign will be tested in person in May, with a planned launch of the redesigned portal in June. Invitations to join the E-Science Program Advisory Board were accepted by four practicing librarians and one faculty member of Simmons GSLIS. The University of Iowa became the twelfth institution to officially pilot the New England Collaborative Data Management Curriculum (NECDMC) . Two members of the teaching team for the Simmons Scientific Data Management class, Regina Raboin and Donna Kafel, delivered instructional presentations that were video recorded as a proof of concept for developing NECDMC into a MOOC.

Project: Public Health Information Access

Lead Organization: Lamar Soutter Library, University of Massachusetts Medical School

The PHIA project supports the purchase of licensed information resources on behalf of public health departments in the New England states, Colorado, Kentucky, Arkansas, Maryland, Alaska, Wisconsin, Indiana, Hawaii, Washington, and West Virginia. Continuation of this project assures continued access to resources, training and support. Onboarding activities continue for Utah, the project's newest member state. Refresher webinar trainings continue to be held in multiple other states. Presentations on the project were given by Karen Dahlen at the NLM Virtual meeting on 2/12/15 and at the CDC on 4/20/15.

Project: Partners in Information Access for the Public Health (PHPartners)

Lead Organization: Lamar Soutter Library, University of Massachusetts Medical School

Project activities this quarter included working to improve the responsive design of the PHPartners.org search results; implementing the GovDelivery email system so that subscribers can receive tailored email announcements about new information resources on specific public health topics; working with NLM's Office of Computer and Communications Systems (OCCS) to improve the PHPartners.org Input System; assisting with a usability study to assess and redesign the PHPartners.org; collaborating with the Office of the Assistant Secretary for Preparedness and Response to announce the release of the *National Health Security Strategy and Implementation Plan*; learning how to use NLM's new JIRA Project Management Software; assisting with an NLM student project on using Twitter as a social media tool for PHPartners; reviewing and editing an educational handout on NLM's information resources for the Association of Healthcare Journalists Conference; reviewing and disseminating data from a national study on the use of mobile technology by local health departments; assisting with the development of a presentation by NLM staff for a global health class; representing NLM in a National Public Health Week Twitter chat to promote NLM resources for public health practice; discussing

improving the PHPartners search results; assisting with the development of a PubMed search on obesity for the PHPartners.org Obesity topic page; attending the Keeneland Public Health Services and Systems Research Conference; preparing an update on PHPartners.org for the Public Health/Health Administration Business Section meeting at the 2015 Medical Library Association Meeting; and completing the NIH Information Security and Privacy Awareness Training. Enhancements to the website this quarter included updating the educational trifold brochure on the About Partners page; updating the Spotlight links on the PHPartners.org home page; updating PHPartners committee members on the About Partners page; working with OCCS to update the PHPartners.org search index to correctly identify and display PDF files including the trifold brochure; improving the classification and organization of webcasts and webinars posted on PHPartners.org; creating a new subcategory “Statistical Reports” under Global Health Data on the Health Data Tools and Statistics page; creating a new category “Dental Public Health News” on the Dental Public Health page; improving the organization of links on the Veterinary Public Health topic page; adding a promotion box on the PHPartners.org home page for National Public Health Week 2015; and working with NLM’s Office of Communications and Public Liaison (OCPL) to place a rotating banner on NLM’s home page to celebrate National Public Health Week and promote NLM’s information resources to the public health workforce.

Project activities this quarter also included discussions with Elaine Martin, PI, and Lisa Lang, Head, National Information Center on Health Services Research and Health Care Technology (NICHSR), NLM, about the continuation and possible ending of the Partners in Information Access for Public Health Workforce (PHPartners) Website Project after the current contract with the Lamar Soutter Library, University of Massachusetts Medical School, ends on April 30, 2016.

Presentations and training provided by RML staff - Activity Name, County/State, Estimated # of Participants, Activity Conducted Remotely

| Date | Staff Member | Title | Location | # of Participants | Mode |
|-----------|------------------|---|-----------------|-------------------|-----------|
| 2/12/2015 | Meredith Solomon | AdCare-MedlinePlus | Worcester, MA | 9 | In-person |
| 2/12/2015 | Michelle Eberle | MedlinePlus Train-the-Trainer (NH State Library) | Bethlehem, NH | 3 | In-person |
| 2/18/2015 | Michelle Eberle | MedlinePlus Train-the-Trainer (NH State Library) | Hooksett, NH | 9 | In-person |
| 2/23/2015 | Michelle Eberle | MedlinePlus Train-the-Trainer (NH State Library) | Worcester, MA | 2 | Webinar |
| 2/24/2015 | Eberle/Carr | MedlinePlus, NLM and LSL (UMassMed PTRC) | Worcester, MA | 7 | In-person |
| 3/4/2015 | Michelle Eberle | Present a Health Literacy CME (Health Literacy COI) | Worcester, MA | 28 | Webinar |
| 3/5/2015 | Stephanie Friree | Technology Today: Evaluation 2.0 | Worcester, MA | 22 | Online |
| 3/10/2015 | Meredith Solomon | CAHSL – RML Update | Middletown, CT | 12 | In-person |
| 3/12/2015 | Meredith Solomon | DOCLINE Training | Providence, RI | 4 | In-person |
| 3/18/2015 | Meredith Solomon | ARIHSL – RML Update | Smithfield, RI | 15 | In-person |
| 3/18/2015 | Michelle Eberle | NLM K-12 Resources (Frontiers in Science) | Worcester, MA | 60 | In-person |
| 4/3/2015 | Meredith Solomon | WHMIC – Disaster Resources | Springfield, MA | 7 | In-person |
| 4/3/2015 | Michelle Eberle | NLM Mobile Resources for Nurse Educators | Concord, NH | 13 | In-person |
| 4/16/2015 | Michelle Eberle | Jing Breakout Session | Worcester, MA | 8 | In-person |

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| | | (NEGEA) | | | |
| 4/17/2015 | Stephanie Friree | NH Comprehensive Cancer Collaboration Training | Concord, NH | 18 | In-person |
| 4/30/2015 | Michelle Eberle | Know Your Chances: Understanding Health Statistics Book Discussion (Medical Interpreters) | Worcester, MA | 40 | In-person |

Exhibits

| Date | Conference | Location |
|-----------|--|--------------|
| 4/15/2015 | NH AHEC Community Health Worker Summit | Plymouth, NH |
| 4/21/2015 | Maine Partners in Emergency Management | August, ME |
| 4/27/2015 | Connecticut Library Association | Groton, CT |
| 4/30/2015 | ACP Internal Medicine Meeting 2015 | Boston, MA |

Other Staff Activities

Classes, publications, and resources developed by RML staff – Title, Medium, Submitted to MLA Educational Clearinghouse (yes/no)

| Title | Medium | Clearinghouse |
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Brief narrative of other notable staff activities arranged chronologically, 1-2 sentences per item

Network Support

| Docline | Loansome Doc | Linkout | Library Closing | Membership Support | New Members |
|---------|--------------|---------|-----------------|--------------------|-------------|
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| Date | Name | Activity |
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| 2/4/2015 | Elaine Martin | Phone call with Lisa Lang and the UMass PHIA Project Team (Nancy LaPelle, Karen Dahlen and Elaine Martin) to plan PHIA project participant meeting scheduled for Feb 12th. |
| 02/05/15 | Stephanie Friree | Professional Development: ALA Midwinter Tech Wrap-up |
| 02/05/15 | Stephanie Friree | Drupal Sharing Session |
| 2/10/2015 | Meredith Solomon | Call with Maine Medical about submitting disaster award proposal |
| 2/11/2015 | Elaine Martin | Represented the RML at the Worcester District Medical Society annual meeting and oration. The WDMS is one of the oldest district medical societies in the country and one of the largest and most active with members who are both health system and solo practice physicians in Western Massachusetts. |
| 2/12/2015 | Elaine Martin | Attended and presented at the online meeting of the PHIA project team and its partners and public health workers. Over 70 people participated in the virtual meeting. Presented an update to the project, evaluation data, and discussed next steps. |
| 02/12/15 | Stephanie Friree | WebSTOC Teleconference |
| 02/17/15 | Stephanie Friree | FO: phone call with Laura - NH CCCC project |
| 2/18/2015 | Elaine Martin | Hosted and attended NISO webinar for the region on how librarians can help researchers with their NSF data management plans and providing other data |

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| | | services |
| 02/18/15 | Stephanie Friree | Host/Tech Support for HealthIT Webinar (Meredith on vacation) |
| 02/19/15 | Stephanie Friree | Drupal Sharing Session |
| 02/25/15 | Stephanie Friree | FO: phone call with Judy and Regina - NH CCCC project |
| 02/26/15 | Stephanie Friree | Outreach Teleconference |
| 02/26/15 | Stephanie Friree | Drupal Sharing Session |
| 2/27/2015 | Elaine Martin | Hosted the student chapter of the SLA New England Librarians from Simmons College at the LSL. Presented information on the LSL, medical librarianship, the RML, etc. |
| 3/2/2015 | Elaine Martin | Phone call with Lisa Lang and the UMass PHIA Project Team in order to debrief the Feb 12th meeting of all partners and review next steps |
| 03/03/15 | Stephanie Friree | RML All Staff Teleconference |
| 03/04/15 | Stephanie Friree | Meet with Cindy - Tech Today Run through |
| 03/04/15 | Stephanie Friree | Meet with Michelle - review FO NH Comm Coll Dir meeting |
| 03/05/15 | Stephanie Friree | Technology Today: Evaluation 2.0 |
| 3/10/2015 | Meredith Solomon | RML update at CAHSL meeting |
| 3/12/2015 | Elaine Martin | Phone call with the NER 7th Annual EScience Symposium planning team; reviewed last minute details for the upcoming April 9th event. |
| 3/13/2015 | Elaine Martin | Met with Massachusetts Medical Society Educational Event planners. I have been invited to participate in this year's annual CE Event discussing the Transformation of the library and changing role of librarians. The event is May 1. |
| 03/18/15 | Stephanie Friree | Lynda.com: send Donna Belcinski username and password |
| 3/20/2015 | Elaine Martin | Participated in NER Change Management Workshop focusing on the changing role of hospital librarians. |
| 3/20/2015 | Michelle Eberle | Professional Development: Attended HLAG Change Management Symposium |
| 3/25/2015 | Elaine Martin | Participated in the Massachusetts Medical Society program planning phone call for all meeting speakers of the educational program section. |
| 03/27/15 | Stephanie Friree | Prepare and send MAHSLIN bylaws to listserv |
| 3/30/2015 | Elaine Martin | Attended reception and symposium for Dr. Donald Lindberg, Director National Library of Medicine, celebrating his 30 years and his retirement. |
| 4/1/2015 | Michelle Eberle | Media: Attended HxRefactored on a Press Pass |
| 4/3/2015 | Meredith Solomon | WHICH presentation on Disaster Health Information; Springfield |
| 4/7/2015 | Michelle Eberle | Call: Plan MLA NLM Theater Presentation with Brenda Linares |
| 4/9/2015 | Elaine Martin | Facilitated and hosted the 7th NER Annual Escience Symposium at UMMS; 85 librarians attended from all over the region. This educational event was followed by evening networking reception event which I hosted. |
| 04/09/15 | Stephanie Friree | WebSTOC Teleconference |
| 4/10/2015 | Elaine Martin | Hosted meeting of the NER Escience Portal Advisory Board |
| 4/13/2015 | Michelle Eberle | Teleconference: Know Your Chances, Understanding Health Statistics Planning |
| 4/14/2015 | Meredith Solomon | Tech support for 2 PHIA webinars to Maine CDC |
| 4/15/2015 | Meredith Solomon | ARIHSL meeting & RML Update |
| 04/15/15 | Stephanie Friree | FO: exhibit at NH AHEC Community Health Worker Summit |
| 4/16/2015 | Elaine Martin | Hosted New England Librarians in Medical Education workshop and networking reception; focused on teaching tools for librarians and the role of medical librarians in the curriculum |
| 4/16/2015 | Meredith Solomon | NEGEA breakout session facilitator |
| 04/16/15 | Stephanie Friree | Drupal Sharing Session |
| 04/17/15 | Stephanie Friree | FO: NH Comprehensive Cancer Collaboration Training |
| 4/20/2015 | Elaine Martin | Attended a meeting of the CDC and the PHIA project team. Karen Dahlen presented. I fielded questions and attended remotely. |

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| 4/22/2015 | Michelle Eberle | Call: Plan MLA NLM Theater Presentation with Brenda Linares |
| 4/24/2015 | Meredith Solomon | EHR class taught by PJ Grier of SE/A |
| 4/24/2015 | Michelle Eberle | Site visit: Connecticut State Library |
| 4/27/2015 | Elaine Martin | Attended final preparatory meeting for speakers of the educational program for the upcoming Massachusetts Medical Society Annual meeting to be held May 1 at the Seaport Convention Center, Boston, MA |
| 4/28/2015 | Michelle Eberle | Site visits: Washington County One Community and Healthy Acadia, Downeast District Maine |
| 4/29/2015 | Michelle Eberle | Site visit: Maine State Library |
| 04/29/15 | Stephanie Friree | Exhibit: Set-up ACP exhibit at BC&EC |
| 4/30/2015 | Elaine Martin | Attended a scientific networking meeting between administrators and researchers from UMass Medical School and Worcester Polytechnical Institute, Worcester and discussed how regional libraries collaborate through the RML program to provide assistance to scientific researchers in data management planning and other services; the role of the library in this area; and educational opportunities provided through NER |
| 04/30/15 | Stephanie Friree | Exhibit: ACP at BC&EC |
| 2/1-13/15 | Stephanie Friree | Work on Fundamentals of Bioinformatics Moodle Coursework |
| 2/1-4/30/15 | Stephanie Friree | Drupal Migration Web Work |
| 3/9-13/15 | Stephanie Friree | Professional Development: A Librarian's Guide to NCBI |